

## Secure Online Ordering

Want to purchase an item on this website, but worried about online security?

Fevertree uses Virtual Card Services to ensure that all transactions are safe and secure.

The VCS is designed with ease of use, for the merchant, and security for the cardholder in mind. To this end the merchant presents a transaction to 'Virtual Online' with a unique reference number, a description and amount and is returned the response from the cardholders bank after, our system has requested approval for the transaction. The merchant is never permitted access to the cardholders card details. The service operates as follows:

The merchant registers with Virtual Card Services for the 'Virtual Online' service.

The merchant places a Credit Card Payment option button on the payment page and creates two additional web pages, over and above the actual web site.

The additional pages are for APPROVED transactions, this could be used to thank the customer for the business and to explain the procedure for delivery of the goods/services purchased.

and for DECLINED transactions explaining that the transaction has not been approved and displaying the response received from the customers bank that is returned with the decline.

The merchants web site takes the customer through whatever process the merchant offers and once the amount of the order has been calculated a button is pressed by the cardholder. 'Virtual Online' establishes an SSL3 secure link with the browser and presents the next page to the cardholder. This page contains the merchants logo and displays the reference number, description of the goods and the amount provided by the merchant. It also contains fields for the cardholder to enter the necessary card details. Once the cardholder has completed the fields and pressed the button the transaction is presented on-line to the cardholders bank for authorisation. Depending on the result of the authorisation request the cardholders browser is diverted back to the merchant site.

[Read more about VCS](#)